Notes to the consolidated financial statements
for the year ended June 30

	2017 R'000	2016 R'000
30. PROVISIONS		
Long-term portion	**513 792**	397 970
Short-term portion	**223 945**	358 319
	737 737	756 289

	Onerous contracts R'000	Dismantling and site restoration R'000	Customer loyalty programme R'000	Other R'000	Total R'000
Balance at July 1 2015	67 774	344 015	99 669	96 285	607 743
Created	806	166 865	25 031	53 173	245 875
Utilised	(31 649)	(65 400)	(18 832)	(60 039)	(175 920)
Net acquisition of businesses	–	2 149	(178)	(1 533)	438
Exchange rate adjustments	7 338	27 912	17 159	17 136	69 545
Effect of discounting	1 383	7 225	–	–	8 608
Balance at June 30 2016	**45 652**	**482 766**	**122 849**	**105 022**	**756 289**
Created	**–**	**135 464**	**51 655**	**80 674**	**267 793**
Utilised	**(3 394)**	**(129 674)**	**(39 976)**	**(48 021)**	**(221 065)**
Net acquisition of businesses	**–**	**4 668**	**–**	**13 600**	**18 268**
Exchange rate adjustments	**(5 894)**	**(62 975)**	**(12 435)**	**(10 227)**	**(91 531)**
Effect of discounting	**1 096**	**6 887**	**–**	**–**	**7 983**
Balance at June 30 2017	**37 460**	**437 136**	**122 093**	**141 048**	**737 737**

Onerous contracts

Onerous contracts are identified through regular reviews of the terms and conditions of contracts as well as on the acquisition of businesses. A provision for onerous contracts is calculated as the present value of the portion which management deems to be onerous in light of the current market conditions, discounted using market-related rates. An annual expense is recognised over the life of the contracts.

Provision for cost of dismantling and site restoration

A provision is raised for the estimated costs of dismantling and removing items, and restoring the property on which they are located. The change in the liability arising as a result of unwinding the discount is recognised in the income statement as a finance charge. The dismantling of the plant and recommissioning of buildings is expected to coincide with the end of the useful life of the plant and lease periods.

Customer loyalty programme

This is a customer loyalty programme introduced by certain operations within the group, whereby customers can earn points for redemption in the form of gift certificates and products of the operations. The provision is calculated based on the points outstanding at year-end.

Other

Consists of provision for restructuring and various other individually insignificant provisions.